**CURRICULUM VITAE**

Name : GEORGE KIMUNDUI KARANJA

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**PERSONAL ATTRIBUTES**

* Flexible and self-driven
* A quick learner and an enthusiastic team player with excellent communication skills

# WORK EXPERIENCE

## October 2023 – to date, Kanavilla Communications – Brand ambassador for Safaricom

Sales, customer interaction and promotion of Safaricom products, campaigns and devices.

**Skills gained:**

* Safaricom Product knowledge
* Sales and revenue generation
* Customer engagement, education and management

## July – September 2023, Hayat Kimya Kenya – In-store Product Promoter

This entails the set-up, manning and maintenance of product displays in shops and supermarkets around the country.

**Skills gained:**

* Eye for detail
* Problem solving
* Liaison with partners
* Customer interaction and education
* Planning
* Self-management

## September – December 2022, Kenya Forest Service – ICT Support Executive

Collaboration and support of IT-related issues in terms of policies and procedures, hardware and software maintenance.

**Skills gained:**

* Reporting
* Analysis
* Escalation and resolution
* Training
* End-user management

## July – September 2020, Fast net Internet Services Sales Promoter

Handling of customer interactions and outreach marketing.

**Skills gained:**

* Sales and revenue generation
* Training
* Customer engagement and education
* Development of promotional material

# EDUCATIONAL BACKGROUND

* **2020 – 2023** Umma University, Kajiado (BA, Computer Science)
* **2016 – 2019** Meru School (B Plain)

# REFEREES

Available on request